

Gambling Helpline Tracking Log  
Month Of July 2023

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatmen	14	10	6	16	6	52
Gambler Seeking Info Only	0	0	0	0	0	0
Gambler Seeking GA	0	0	0	0	1	1
Gambler Just Wants To Tal	1	1	0	0	0	2
Admin Reasons	3	4	1	3	0	11
SO Seeking Treatment	0	0	0	0	0	0
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	2	1	0	0	3
Other Family Seeking Info Only	1	0	0	0	0	1
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	1	0	0	0	1
Friend Seeking Treatment	0	0	0	0	0	0
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	1	0	1
Lottery Results	6	16	11	7	3	43
GA Information	0	0	0	0	0	0
Agency Calling	1	1	0	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	18	29	28	28	4	107
Other (please Specify)	8	7	5	1	3	24
TVG or Casino Reservations	15	5	5	4	3	32
<b>TOTAL</b>	<b>67</b>	<b>76</b>	<b>57</b>	<b>60</b>	<b>20</b>	<b>280</b>
GAT Referrals Given	23	26	10	31	10	100
# People Referred To Treatment	14	12	7	16	6	55
Connected Directly To Agency	2	3	4	6	0	15
Confirmed Appt. With Agency	2	0	2	5	0	9
Permission to call back 72 hour	10	9	5	10	5	39
Successful 72 Hour Call Back	2	4	7	7	0	20
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	3	4	1	0	9
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: BENTON=2 CLACKAMAS=8 COOS=1 DESCHUTES=1 DOUGLAS=3 JACKSON=3 KLAMATH=1 LANE=5 LINCOLN=2 LINN=3 MARION=5 MORROW=1 MULTNOMAH=29 POLK=3 TILLAMOOK=1 UMATILLA=2 WASHINGTON=18 YAMHILL=3 GEAR=8 =99

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=5 (3) ADAPT=3 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=3 (6) BRIDGEWAY=5 (14) BEST CARE BEND=1 (15) GEAR=8 (17) TRANSFORMATION WELLNESS CLINIC=1 (19) LINCOLN CITY CLINIC=2 (20) LINN-BENTON GAMBLING TREATMENT=3 (26) POLK COUNTY MENTAL HEALTH=3 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=8 (29) LIFEWORKS NW (HILLSBORO)=8 (33) YAMHILL CO HEALTH& HUMAN SVCS.=3 (36) CASCADIA (CLACKAMAS)=8 (38) VOA=5 (42) COMMUNITY COUNSELING SOLUTIONS=1 (44) UMATILLA CO HUMAN SERVICES=1 (52) LEWIS & CLARK=10 (53) BENTON CO HEALTH DEPT=3 (54) MULT ASIAN PROBLEM GAMBLING=1 (63) NEW HORIZON=1 (80) SOLUTIONS- SPANISH ONLY=2 (95) HOLISTIC HEALING=1 (96) OREGON CHANGE CLINIC=1 =89

GA: =0=0

(#5) OTHER: A)REGGIE 11= B)OUT OF STATE CALLERS=5 C)TELEMARKETER=16 D)IRRATE CALLER=1 E)DISREGULATED CALLER=1 =23

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	1	1	10	14	23	13	4	1	67
2ND WEEK	4	0	12	24	15	13	7	1	76
3RD WEEK	1	0	9	21	9	10	6	1	57
4TH WEEK	0	1	4	19	19	7	7	3	60
5TH WEEK	2	2	1	5	4	2	2	2	20
TOTAL	8	4	36	83	70	45	26	8	280

- 56 # OF REFERAL TO TREATMENT
- 18 # OF LIVE CHATS
- 28,000 # OF WEB PAGE HITS
- 2 # OF SMS/TEXT
- 0 # OF GAM TALK